

Depending on the type of service or product you use on our platform, we collect information from or about you.

1. Personal Information:

When you register for the services and use of functionalities of our platform, we may collect information that personally identifies you. This includes name, contact details; phone and email, and address, which we collect to ensure transparency, compliance, and security with our platform.

We also collect information on how use our service; the content you view and interact with or the frequency and duration of your activities. The decision to provide this information is voluntary. However, if you do not meet these requirements, it can limit certain features of the services.

We capture the information related to the activities which helps us improve the service we offer to our users.

2. Network and Connections:

We collect information about how you interact with our platform and use the services. We gather information on the type of device you use and the device identifier when any piece of information is downloaded from our website. This includes but is not limited to; your web browser, operating system, IP address, the pages you have viewed and the frequency of your visits. We use this information to analyse, how we can improve our processes and efficiencies in the services we offer.

3. Device Information:

We collect information from or about the computers, phones, or other devices where you access our Services, depending on the permissions you've granted. We may associate the information we collect from your different devices, which helps us provide consistent Services across your devices. Here are some examples of the device information that we collect:

- Attributes such as the operating system, hardware version, device settings, file names and device identifiers.
- Connection information: operating system, browser type, language and time zone, mobile phone number and IP address.

4. Blockchain Privacy:

Blockchain systems use asymmetric cryptography to secure transactions between users, providing users with public and private keys. Public keys with permission, can be shared with other users in the network as they will not provide any personal data. We will be store/monitor all addresses derived from the hash function, as they send/receive assets on the blockchain. To ensure transparency and protection, we will view the past transactions and activity that has occurred on the blockchain.

5. Withdrawal of Consent:

You may at any time withdraw your consent to our use, retention, disclosure or transfer of your Personal Data pursuant to this Privacy Policy by emailing our Data Protection Officer at **info@polkadotlabs.io**. However, please note that any such withdrawal of consent may result in us being unable to continue providing our services or fulfilling our contractual obligations with you, including but not limited to termination of your access to our Website, App, APIs and/or Site Services.

Office address: Polkadot Labs DLT Lounge, 3 Muirfield Cres, London E14 9SZ

6. Cookies:

We use cookies on our website which recognises your computer and browser when you access our services. We use cookies for the sole purpose of improving the quality and reliability of our services and not to collect your personal information. As some browsers automatically accept cookies, you can voluntarily refuse or reset all cookies. Cookies do not have the access or permission to view or store any information on a user's hard drive.

7. Amendments and Updates to Polkadotlabs Privacy Policy

Polkadotlabs reserve the right to update the Privacy Policy over time to ensure that this policy is consonant with any Developments in terms of Polkadotlabs uses your personal data or Information about payments. We will add and make everything available here. Site users are advised to visit website from time to time to ensure you are well acquainted of our latest policies and information on the website. All communications, dealings, and transactions with us shall be subject to the latest version of this Policy in force at the time.

8. Disclaimer:

Polkadotlabs is not an investment company, advisor, or broker/dealer. Polkadotlabs is just a service provider offering technical development of projects for organisations. Nothing herein shall be construed to be investment advice, financial advice, legal advice, trading advice or any other of such kind. All crypto assets are highly volatile to the market conditions. Do exercise your own due diligence prior to making any participation decision. Polkadotlabs will always endeavour to ensure precision of information listed on this website and will not be held responsible for any project listed or developed by the lab for the client and the gains or losses incurred by the client by participating in the listed projects on the website.

The company will never ask you to share your personal information, security credentials or crypto wallet address. The company will never offer you any investment opportunity via any medium of communication. Thus, beware of the scammers!

Crypto Investments are subject to market risks and potential total loss of principle invested, and all investment strategies likewise have the potential for profit and loss.